

# JAKUB HELINSKI

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## Education

**Associate of Science:** Computer Science

**Massasoit Community College** - Brockton, MA

**Bachelor of Science:** Cybersecurity – in progress, expected May 2028

**University of Colorado Denver** - Denver, CO

## Professional Experience

**University of Colorado Denver | Anschutz – current**

Service Desk Student Assistant – Denver  
03/2026

- Providing account and software support for students, faculty and staff of CU Denver and Anschutz

**Massasoit IT Department** – 1 year 4 months

ITS Help Desk Technician –Brockton, MA  
08/2024 to 12/2025

- Provided IT support to students and faculty
- Imaged and configured devices for classroom and faculty use
- Used enterprise tools including Microsoft Azure, Active Directory, TeamDynamix and Argos

**Tax Office** - 6 months

Intern – Krosno, Poland  
02/2023 to 08/2023

- Streamlined office processes for improved efficiency and time management through regular organization and filing.

**Mikrotech** - 8 months

Intern - Krosno, Poland  
09/2018 to 05/2019

- Gained hands-on experience in various software programs, increasing proficiency and expanding technical skill set.

## Certifications

- Vocational Diploma for the occupation of IT technician